For all bookings:

We require a non-refundable deposit of £50.00 for each room to confirm the booking. This will be charged to your debit/credit card and we will send you an email confirming the booking. The balance is due on departure.

Once you have booked your stay. Our agreement is a legal contract and any deposit you have paid is non-refundable.

For cancellations made up to 7 days before your booking you will not be liable for the total balance. For cancellations made after this time you will be liable for the total amount, however all efforts will be made to re-let the cancelled accommodation in order to minimise charges. An administrative fee of £10.00 will be charged for any refunds given.

Curtailment of stay after arrival:

Guest will be liable for payment of the full amount however all efforts will be made to re let the cancelled accommodation in order to minimise charges. This could be the cost of the full amount of your reserved stay.